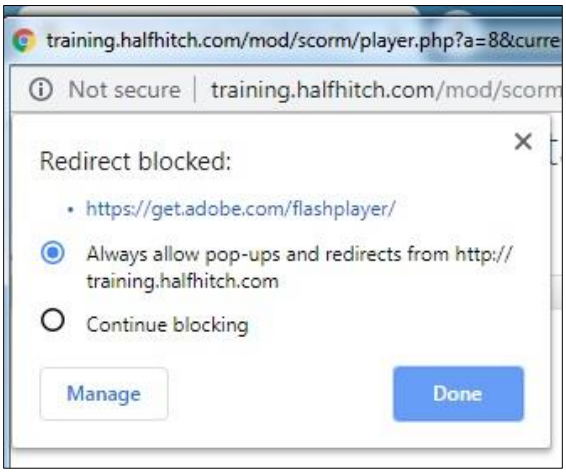
Flash Update

Some training videos may require an Adobe Flash update in your Google Chrome browser. Use this job aid to perform those necessary updates. Please note: Users may need to complete variation of the following steps. Depending on the PC, some of these steps may be slightly out of order.

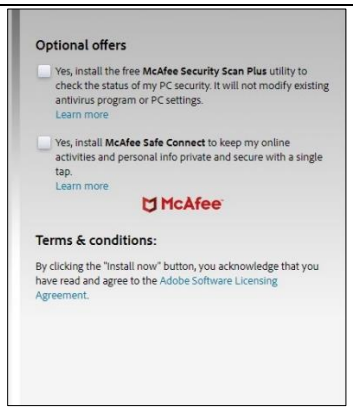
In Google Chrome

- After logging in to training.halfhitch.com and navigating to the course, you may notice that the video will not load
- You should see a red warning icon in the right side of the window's address bar

- Click this icon and select "always allow popups and redirects from training.halfhitch.com and then click the link to https://get.adobe.com/flashplayer

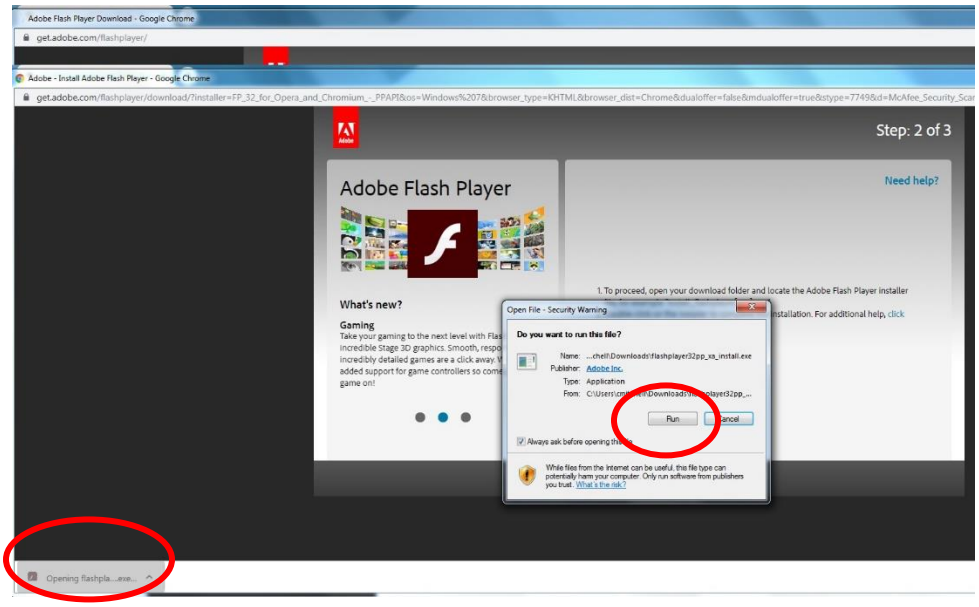


- Uncheck the both boxes listed under "optional offers"



- Click “Install Now,” and a file will begin to download

- Once the file downloads, click on the .exe file and select “Run”

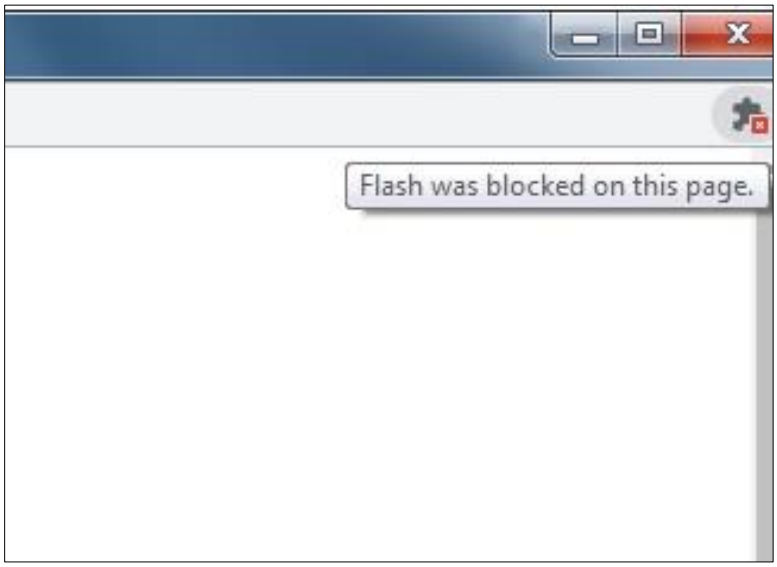


- When updating on a computer on the Half Hitch network, you will need Chris or Tom to allow the program with an admin login

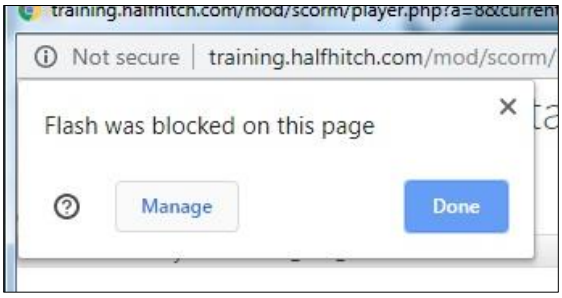
Revised: 12/09/19
By: RY_696

- Flash will begin to update. Once complete, you can click the finish button and restart all open browser windows

- Log back into training.halfhitch.com and navigate to the desired course
- When you try to load the course you will notice another red warning icon in the browser window



- Click the warning box
- You will then see a pop-up on the left of your browser that says “Flash was blocked on this page” – Click manage



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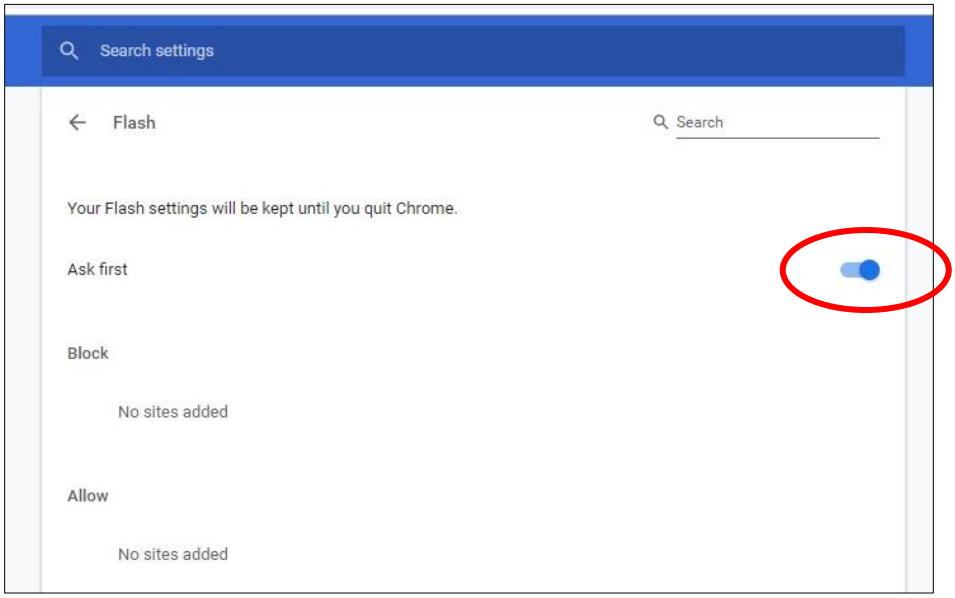
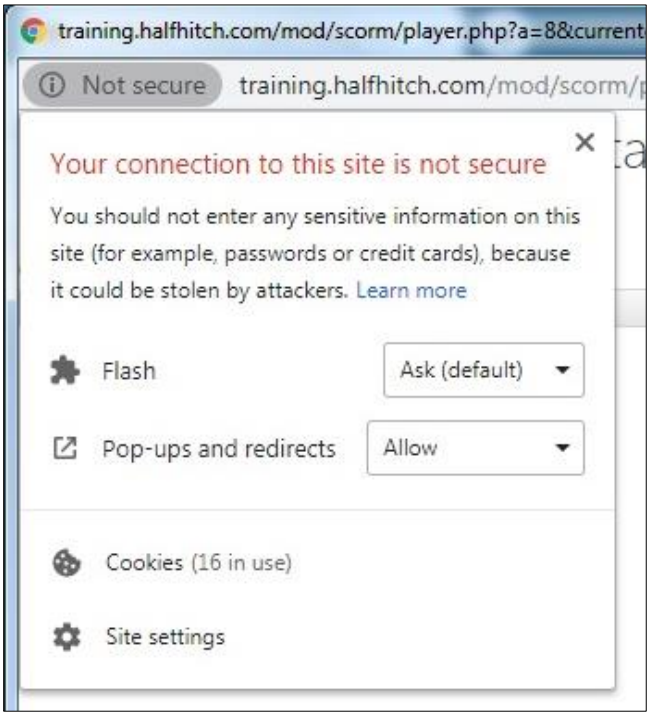
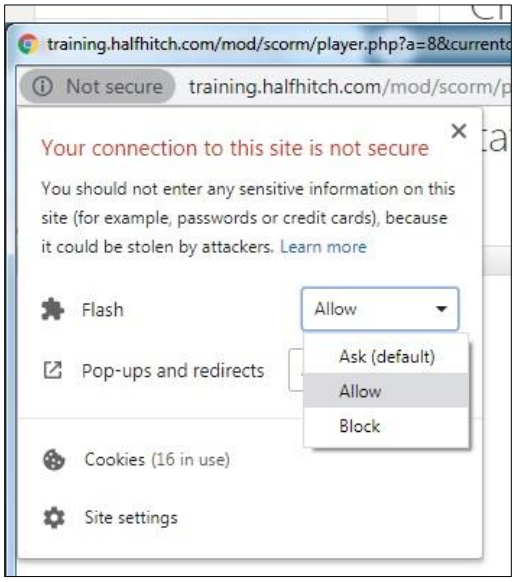
- A Google Chrome settings window will open
- Click the toggle button to have Chrome ask before allowing flash to run, then close this window



- Now go back to the pop up window that will display the course. Refresh this window. Once reloaded you will see another warning in the left side of the address bar that says “Not Secure”. Click on this and a pop up box will appear.



- In the drop down next to Flash select Allow. This will store training.halfhitch.com in your browser settings and not require you to do steps 8-12 again unless your browser settings are cleared.



- You can now refresh your page again and the course will load.